

Any questions?
Please call us

 **1300 880 750**

Part A – Policy details

Policy Number

Full Name of Deceased

First name

Surname

Part B – Authorisation

I, , being the next of kin or the Executor of the deceased's estate, hereby authorise and direct any Medical Practitioner or Allied Health Provider, Hospital, Health Insurance Commission, government agency or body (including Centrelink/Department of Veterans' Affairs), Coroner's Office or Insurance Company (including workers' compensation/CTP insurer) employer, accountant or other relevant holder of information to divulge to TAL Life Limited, any information which they hold, or are able to acquire with regard to the Life Insured. I agree that a photocopy of this authorisation shall be considered as effective and valid as the original.

I understand that such information will be treated as confidential and will only be used in connection with this claim.

Full Name

Next of kin

Full Name

Executor

Residential Address of the
Next of Kin and/or Executor

Suburb

State

Postcode

Signature of Claimant

Sign here

Date

dd / mm / yyyy

Signature of Witness

Sign here

Date

dd / mm / yyyy

Name of Witness

Date

dd / mm / yyyy

Your privacy

The Privacy of Insuranceline customers is important and Insuranceline is bound by obligations imposed by current privacy laws including the Australian Privacy Principles.

The way in which Insuranceline collects, uses, secures and discloses your personal information, as well as details about how to access or correct your personal information held by us, or make a complaint in relation to privacy, is set out in the Insuranceline Privacy Policy, which is available at www.insuranceline.com.au/Privacy-Policy or free of charge on request to Insuranceline by contacting **1300 880 750** or customerservice@insuranceline.com.au

Collection and use of personal information

We collect personal information, including your name, age, gender, contact details, health information, salary, and employment information so that we may assess and administer our products and services to you. In certain circumstances, such as applications for life insurance products and claims, we may be required to collect personal information of a sensitive nature, such as lifestyle and medical history information. If you do not supply the information that is required, we may not be able to provide our products and services to you or pay the claim.

We may take steps to verify the information we collect; for example, a birth certificate provided as identification may be verified with records held by Births, Deaths and Marriages to protect against impersonation, or we may verify with an employer regarding remuneration information provided in a claim for income protection to ensure that it is accurate.

Disclosure of personal information

We disclose relevant personal information to external organisations that help us provide our services and may also disclose some of your personal information to other parties when required to do so to provide our products and services to you, such as the following:

- Claims assessors and investigators, claims managers and reinsurers;
- Medical Practitioners (to verify or clarify, if necessary, any health information you may provide);
- Any person acting on your behalf, including your financial advisor, solicitor, accountant, executor, administrator, trustee, guardian or attorney;
- Other insurers;
- For members of superannuation funds where Insuranceline is the insurer, to the trustee, or administrator of the superannuation fund; and
- Other organisations to whom we outsource certain functions during the underwriting and claims processes, such as obtaining blood tests for underwriting purposes, rehabilitation providers, surveillance providers and forensic accountants.

There are situations where we may also disclose your personal information in circumstances where it is:

- Required by law (such as to the police or Australian Tax Office), and
- Authorised by law (e.g. under Court Orders or Statutory Notices).

How to return your documents



Reply Paid 5380, Sydney NSW 2001



claims@insuranceline.com.au